Future Ready

## Tuesday 20<sup>th</sup> August DAY 1

| Time          | Session  |   |   |
|---------------|--|---|---|
| 8:30–10:10am  | 10 am       (Keynote 1) The Deconstruction of Jobs and the Reconstruction of Work         Ravin Jesuthasan / Futurist, Global Thought Leader and Bestselling Author on the Future of Work and Human Capital  |   |   |
|               |  | rning, and relearning is pivotal to the future of organisations and<br>''. The future of work requires the ability to ensure that the organ<br>ally rendering them obsolete.  |   |
| 10:10–11:00am | Morning Tea  |   |   |
| 11:00–11:50am | <ul> <li>(1a) Attract, Develop, Retain: A Comprehensive<br/>Approach to Talent Management</li> <li>Catherine Fox AM / Journalist and Author<br/>Jerome Moulin / Head of Employee Experience, QBE<br/>Clayton Trevilyan PSM MAHRI / Director, Inclusion &amp;<br/>Diversity, Services Australia</li> <li>Effective talent management is crucial for success. Explore<br/>strategies for attracting top talent, nurturing their growth,<br/>and retaining them for the long term. From innovative<br/>recruitment methods to fostering a culture of continuous<br/>learning and implementing retention initiatives, we'll<br/>provide practical insights to help you optimise your talent<br/>management efforts. Don't miss out on this opportunity to<br/>learn how to strengthen your organisation's workforce and<br/>drive sustainable growth.</li> </ul>   | <ul> <li>(1b) Crafting a Compelling Value Proposition for Talent Today and Tomorrow</li> <li>Jo Barr / Head of Talent Acquisition, Mecca Brands Brie Mason / Principal Strategist &amp; Director, Employer Brand Mason</li> <li>Mark Puncher / CEO, Employer Branding Australia</li> <li>Alex Pusenjak / VP, People &amp; Culture, Fluent Commerce</li> <li>An effective employee value proposition (EVP) has never been more important. Together with industry experts, explore the key elements of a compelling EVP.</li> <li>Learning from real-world examples and gaining practical strategies, you'll discover how to align your EVP with the needs of diverse talent pools. Don't miss this opportunity to enhance your organisation's attractiveness to current and future employees.</li> </ul> | <ul> <li>(1c) Empowering Us to Take Control<br/>and Be Co-Creators of an Inclusive Workplace:<br/>Inclusive Coworker Behaviours</li> <li>Dr Juliet Bourke / Professor of Practice in Diversity, Inclusion,<br/>Inclusive Leadership, Interpersonal Inclusion, and the Future<br/>of Work at the University of New South Wales</li> <li>A lot of time and energy is spent by HR creating inclusive<br/>workplaces through focusing on organisational policies and<br/>processes and, more recently, developing inclusive leadership<br/>capabilities. Both these focus areas are vital, but there's a<br/>third and final area that HR needs to focus to accelerate<br/>the DEI journey: the day-to-day behaviours employees<br/>demonstrate towards their colleagues. Given the frequency<br/>of daily touchpoints with our peers relative to organisational<br/>policies/processes and leader interactions, it's fair to say<br/>that 'neare make place' in this interactive presentation. Dr</li> </ul> |
| 11:55–12:45pm | <ul> <li>(2a) The Hive Mind at Work: Harnessing<br/>the Power of Group Intelligence to Create<br/>Meaningful and Lasting Change</li> <li>Siobhan McHale / EGM People, Culture &amp; Change,<br/>DuluxGroup</li> <li>With many forces of change buffeting business today, a<br/>scary state of flux has replaced certainty, stability, and<br/>familiarity. This is delivering a wake-up call to make crucial<br/>changes happen, make them quickly, and make them<br/>stick. Traditional approaches to change management fall<br/>into one of two categories: organisations function like<br/>machines, where managers pull change levers to 'fix'<br/>problems with an engineer's mindset (IQ). Or, people form<br/>social networks wherein individual 'influencers' make<br/>change happen by developing effective interpersonal<br/>relationships (EQ). Neither of these models offers a full<br/>picture of what really happens in an organisation. Join<br/>change expert Siobhan McHale who offers a third option:<br/>organisations are complex ecosystems that require a Hive<br/>Mind or Group Intelligence (GQ) to bring about meaningful<br/>and lasting change.</li> </ul> | (2b) Session To Be Announced.)<br>(Session details to be announced.)  | that 'peers make place'. In this interactive presentation, Dr<br>Juliet Bourke will share her most recent research identifying<br>the three types of small coworker behaviours that create<br>inclusive workplaces and the difference those behaviours<br>make to individual job performance and team effectiveness.<br>She will also discuss how we each tend to distribute inclusive<br>coworker behaviours (CIBs) unevenly amongst our peers, and<br>why that is a self-defeating behaviour in terms of accessing<br>diversity of thinking and building one's own human capital.<br>Finally, she will deliver a message of empowerment, showing<br>us how, by attending to CIBs, all employees can actively<br>shape their micro-environments so that they become even<br>more like the place they aspire to work in.  |
| 12:45–1:45pm  | Lunch  |   |   |
| 1:45–2:35pm   | (3a) Navigating Today's Capability Challenges<br>While Building for Tomorrow Lisa Burquest / Chief People Officer, Virgin Australia Technological advancements, changing workforce<br>demographics, and the increasing demand for diverse<br>skill sets are all influencing the capabilities of current and<br>future HR professionals. Through practical insights and<br>case studies, we explore how to adapt your HR practices<br>to build a resilient HR function, future-proof your workforce,<br>and adapt to your organisation's evolving needs.  | <ul> <li>(3b) Aligning HR Strategy with Rapid<br/>Business Evolution</li> <li>Avani Prabhakar / Global Head of Talent and HR Business<br/>Partners, Atlassian</li> <li>Lainie Tayler / Chief People Officer, Carman's Kitchen</li> <li>Rapid business evolution brings opportunities as well<br/>as challenges for HR. These range from fostering<br/>organisational agility, promoting workforce resilience<br/>and driving sustainable growth. Explore how HR can<br/>proactively respond to dynamic market conditions and<br/>what practical approaches can be taken to ensure your<br/>strategies remain in sync with evolving business needs.</li> </ul>   | <ul> <li>(3c) Future Proofing with Learning Agility</li> <li>Arun Pradhan / General Manager for Learning, ANZ</li> <li>Al-driven innovation and disruption means that organisations must rapidly adapt and embrace transformation, even as they continue to run BAU and deliver value. This session will arm HR professionals with techniques and frameworks to build a culture of learning within their organisations even as they become learning champions who can better adapt and embrace change.</li> <li>Participants will leave the session with practical techniques to shift their organisational systems and culture, even as they embrace smarter learning hacks to accelerate their own development and career.</li> </ul>   |
| 2:40–3:35pm   | <ul> <li>(4a) Essential Skills for Today's and Tomorrow's HR Demands</li> <li>From aligning HR strategies with business objectives to fostering a culture of innovation and collaboration, broader business relies on the HR function to drive</li> </ul>  | <ul> <li>(4b) The Power of Positioning:</li> <li>Becoming a Trusted Leadership Voice</li> <li>Shane Hatton / Author, Leadership and Team Culture Expert</li> <li>In a time where Google conducts millions of searches per</li> </ul>  |   |

In a time where Google conducts millions of searches per minute, and social media and digital content dominate

|   | challenges. Join this discussion as we delve into the<br>critical role HR plays in meeting business and explore how<br>it can meet expectations of the C-suite by providing data-<br>driven insights, strategic talent management, and agile<br>gractices. Learn the actionable strategies strengthening<br>collaboration between HR and senior leadership that<br>are driving organisational success in today's business<br>the environment.O<br>o<br>o<br>o  | ninute, and social media and digital content dominate<br>our screens, the concept of personal branding and<br>positioning has never been more critical, especially for<br>eaders. Leadership and team culture expert Shane Hatton<br>goes beyond the surface of building a personal brand;<br>ne examines how leaders are perceived and placed in<br>he minds of their teams and peers. Shane will explore<br>he intricate relationship between a leader's identity and<br>heir message, emphasising that trust, not just title, grants<br>genuine influence. |  |  |
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| 3:35-4:05pm   | Afternoon Tea  |   |  |  |
| 4:05-5:00pm   | pm (Keynote 2) Where Did All the Workers Go? About the 2030 Team Member<br>Bernard Salt AM / Futurist, Demographer and Social Commentator  |   |  |  |
|   |  |   |  |  |
|   | It was always going to happen. A baby boom in the 1950s converts into a worker shortage in the 2050s. In this session, the highly regarded demographer and media commentator Bernard<br>Salt explains why the labour force pool is smaller today than it has been in the past. And what this means for human resources in the future: string immigration, greater workforce turnover,<br>and increased use of technology. One thing is certain: the workforce of the future needs to be better skilled, more trained and even more flexible. In other words, there is lots to do in the<br>HR space to prepare for a bigger, more flexible, and better trained workforce by 2030. Join Bernard as he unpacks HR's future challenges and opportunities. |   |  |  |
| Conclusion of Day 1: Tuesday 20 <sup>th</sup> of August Program |  |   |  |  |

## Wednesday 21<sup>st</sup> August DAY 2

| Time          | Session   |  |  |  |
|---------------|---|--|--|--|
| 8:45–10:10am  | (Keynote 3) Cultivating Authenticity and Vulnerability in the Workplace   |  |  |  |
|               | Dr Pippa Grange / Applied Psychologist, Author, People and Culture Thought Leader   |  |  |  |
|               | At a time when authenticity and vulnerability are becoming increasingly valued in professional environments, organisations are recognizing the profound impact these qualities can have on employee engagement, team dynamics, and organisational culture. This exclusive keynote presentation will delve into the central theme of <i>"how to be real at work."</i> Tired of the outdated notion that professionalism requires concealing our true selves behind a facade of invulnerability, we will explore the profound impact of embracing authenticity. |  |  |  |
|               | Dr Pippa Grange, a renowned applied psychologist, and people and culture thought leader, will explore how dismantling the expectation to conform to rigid roles champions genuine human connection in the workplace. Through real world examples Dr Grange will illustrate how fostering an environment where employees feel empowered to bring their whole selves to work leads to enhanced collaboration, innovation, and productivity.   |  |  |  |
|               | By shedding the masks of performance and embracing vulnerability, organisations can cultivate a culture of psychological safety where individuals thrive. Learn how HR professionals can pave the way for authenticity, not merely as a nicety, but as a critical performance factor essential for driving sustainable growth and fostering a workplace culture where every voice is heard and valued.  |  |  |  |
| 10:10–11:00am | Morning Tea   |  |  |  |
| 11:00–11:50am | (5a) Navigating Today's Compliance Landscape with an Eye on Tomorrow  | (5b) Key Strategies to Support Middle Managers<br>in Today's Environment and Beyond  | (5c) No Thanks Kevin: The Revolutionary Way to Create Lasting Change   |  |
|               | <b>Professor Andrew Stewart</b> / The John Bray Professor of Law,<br>The University of Adelaide   | Rebecca Houghton / CEO, BoldHR   | Dr Adam Fraser / Peak Performance Researcher and Author  |  |
|               | Staying abreast of compliance requirements has never<br>been more important . From shifting regulatory landscapes<br>to emerging technologies and societal changes, HR<br>professionals face a myriad of challenges and opportunities.<br>In this exclusive conversation,<br>we investigate the complexities of navigating today's<br>compliance landscape while keeping a keen eye on future<br>developments. Equip yourself with the information and tools<br>you need to stay ahead of the curve.  | Middle managers are the backbone of any organisation,<br>bridging the gap between senior leadership and<br>frontline workforce. However this important cohort<br>face unique challenges requiring strategies to navigate<br>complexities, foster innovation, and drive organisational<br>success. Explore innovative approaches to empower<br>middle management, equipping them with the tools<br>and insights needed to excel amidst uncertainty. From<br>fostering effective communication channels to cultivating<br>resilience and agility, this session will provide the tools<br>and knowledge to enhance leadership capabilities and<br>facilitate organisational growth. | Organisations are encountering dramatic levels of change<br>and transformation. This requires vastly different mindsets<br>and behaviours at work. The biggest block to employees<br>adopting new ways of working are their internal narratives<br>and emotions getting in the way. Dr Adam Fraser's<br>presentation explores how psychology has dramatically<br>changed its approach to stopping our thoughts and<br>emotions getting in the way of our progress and evolution.<br>Learn a practical four-step process that will completely<br>change the relationship you have with your mind. And<br>walk away with resources that you can share with your<br>team and organisation. <i>Who is Kevin</i> , I hear you ask? All<br>will be revealed in the presentation. |  |
| 11:55–12:45pm | (6a) From Data to Insight: Leveraging Analytics for Today's Decisions and Future Strategies   | (6b) Strategies for Achieving Equilibrium<br>Between Performance and Wellbeing   |  |  |
|               | In today's data-driven world, organisations are inundated<br>with a vast array of information from multiple sources.<br>However, the true value lies not in the data itself but the<br>insights derived from it. Join us for an engaging conversation<br>which explores the journey from data to insight, and discuss<br>how organisations can leverage analytics to inform present-<br>day decisions and future strategies.  | (Session details to be announced.)   |  |  |
| 12:45–1:45pm  | Lunch   |  |  |  |
| 1:45–2:40pm   | (7a) Addressing Today's Efficiency Gaps<br>and Tomorrow's Opportunities with AI   | (7b) Adapting Organisational Structures<br>for Responsive Design   | (7c) Unlocking Sustainability:<br>People and Culture's Impact  |  |
|               | Justine Cooper FCPHR / Vice President,<br>Human Resources, Schnider Electric<br>Tahnee McWhirter / Partner, Human X<br>Dr Penny Williams MAHRI / Associate Professor,<br>Faculty of Business & Law, School of Management, QUT   | Tanya Hammond FCPHR / CEO, Tailored HR Solutions<br>Jaye Matheson / Chief Insights and Transformation Expert,<br>Tailored HR Solutions<br>(Session details to be announced.)   | <b>Christine Seddon</b> / TIOR Consulting<br>Increasingly, organisations are reporting their sustainability<br>commitments and drawing on the support of People and<br>Culture (P&C) to guide the development of sustainability  |  |

|  | Explore the transformative potential of Artificial Intelligence<br>(Al) in optimising operational efficiency while unlocking<br>future opportunities. Gain insights into how Al can bridge<br>HR and business efficiency gaps through streamlined<br>processes, enhanced decision-making, and cost savings.<br>From automated workflows to predictive analytics, we<br>discuss practical Al solutions designed to address today's<br>key efficiency challenges across sectors and industries.  |  |
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| 2:45–3:40pm  | <ul> <li>(Keynote 4) Tiny Tweaks, Big Shifts: The Small Steps That Lead to Massive Change</li> <li>Dr Amantha Imber / Organisational Psychologist and Founder of Behaviour Change Consultancy Inventium</li> <li>How do you achieve dramatic improvement? Driving real change requires adopting new behaviours—yet our brains resist. It is difficult to change entrenched habits.</li> <li>Dr Amantha Imber reveals psychological insights that drive transformation. Learn tactics to identify mental roadblocks and "glitches" thwarting progress and discover tiny tweaks that pay huge dividends in cementing new habits and high-performance behaviours. Join us to create a practical blueprint for shepherding change at any level.</li> </ul> |  |
| 3:45-4:45pm  | <b>Networking Drinks</b><br>After the last speaker session you are invited make your way to the Exhibition Hall to join us for networking drinks.  |  |
| Conclusion of Day 2: Wednesday 21 <sup>st</sup> August Program |  |  |

## DAY 3 | Thursday 22<sup>nd</sup> August

as well as sharing strategies that senior public sector people

leaders need to embrace to drive success.

| Time          | Session  |   |  |  |
|---------------|--|---|--|--|
| 8:45–10:00am  | Oam (Keynote 5) Management, Leadership and Work Worth Doing: Creating Organisations of Significance  |   |  |  |
|               | Seth Godin / Bestselling Author and Entrepreneur   |   |  |  |
|               | In an era marked by economic instability and the rise of remote work, disconnection, and disengagement are prevalent. Drawing from his latest work, renowned aut<br>Seth Godin explores his soulful re-envisioning of work and leadership in today's world.  |   |  |  |
|               | Through his latest work, Godin presents a compelling exploration into the current state of work, delving into why it has deteriorated and what leaders can do to initiate positive change. He advocates for the creation of organisations that prioritise significance, emphasising the importance of empowerment, trust, and inclusivity.   |   |  |  |
|               | Guided by Seth Godin's powerful message, "Humans aren't a resource. They are the point", we explore how to implement meaningful organisational change. Whether you're a manager seeking to inspire your team or an individual striving for more fulfilling work, this session offers practical strategies for building a workplace where everyone can thrive.  |   |  |  |
| 10:00–10:30am | Morning Tea  |   |  |  |
| 10:30–11:30am | Public Sector Conference   | Masterclass 1   | Masterclass 2  |  |
|               | (Session 1)<br>Trust: The Currency of Leadership Success   | Redesigning Work to Enable the Agile,<br>Skills-Powered Organisation  | Navigating Deep and Shallow Wins<br>in the Organisational Context  |  |
|               | Nick McKenzie / Journalist & Author<br>Chris Masters / Journalist & Author   | <b>Ravin Jesuthasan</b> / Futurist, Global Thought Leader and Bestselling Author on the Future of Work and Human Capital  | <b>Dr Pippa Grange</b> / Applied Psychologist, Author,<br>People and Culture Thought Leader  |  |
|               | Join this exclusive conversation exploring trust and<br>leadership with two of Australia's leading investigative<br>journalists, Nick McKenzie and Chris Masters. Through<br>their work, McKenzie and Masters have shed light on the<br>critical role of trust and ethics in leadership. We dive into<br>the nuances of trust and its profound impact on effective<br>leadership. Using real-life examples and case studies<br>from McKenzie and Masters' work, we explore how trust is<br>earned, maintained, and sometimes betrayed in positions of<br>leadership, and practical strategies for cultivating trust within<br>organisations and communities. | Delving deep into the dynamic frameworks and systematic<br>processes, this masterclass presented by Ravin Jesuthasan,<br>futurist and global thought leader is crafted to empower<br>leaders and HR professionals in navigating the complexities<br>of modern workplaces. Through a blend of cutting-edge<br>research insights and real-world case studies, participants<br>will unravel the art of deconstructing traditional job structures<br>and explore the identifying inefficiencies, and untapped<br>potentials within their organisations.<br>Armed with newfound understanding, participants will be<br>guided through the strategic redeployment of tasks and<br>responsibilities to their most optimal avenues. Whether it's<br>streamlining processes, harnessing technology, or fostering<br>collaboration, this masterclass will equip participants with<br>the tools and techniques to maximize productivity<br>and efficiency. | Identifying, prioritizing, and leveraging both deep and<br>shallow wins to drive organisational success can be<br>challenging. In this exclusive masterclass Dr Pippa Grange,<br>applied psychologist, author, people and culture thought<br>leader will guide participants' understanding of the<br>difference between deep wins, which involve fundamental<br>shifts in behaviour or culture, and shallow wins, which are<br>often quick wins or surface-level changes. Learn how to<br>identify and categorize wins within your organisation and<br>explore the short-term and long-term implications of deep<br>and shallow wins on organisational culture, employee<br>morale, and business performance.<br>Dr Grange will help participants understand how to<br>strategically balance immediate victories with sustainable<br>transformation and harness the power of shallow wins<br>to build momentum and pave the way for larger-scale |  |
| 11:35–12:25pm | <ul> <li>(Session 2)</li> <li>Navigating Tomorrow: The Evolving Role of HR in the Australian Public Sector</li> <li>Belinda Casson / Chief People Officer, Department of Foreign Affairs and Trade</li> <li>(Additional speakers to be announced)</li> <li>HR professionals are at the forefront of navigating through unprecedented challenges and opportunities. As the demands on the public sector continue to evolve, so too must the role of HR. Join a panel of public sector HR leaders to explore the key trends and transformations reshaping HR</li> </ul>  |   | initiatives. We will also discuss strategies for fostering deep<br>wins that create lasting change, while also identifying wins<br>that allows us to feel successful as well as being successful<br>on terms of delivery and outcomes.   |  |

| 12:25–1:25pm      | Lunch   |  |
|-------------------|---|--|
| 1:25-2:15pm       | (Session 3)   |  |
|                   | Capability Building in the Australian<br>Public Sector  |  |
|                   | (Speaker/s to be announced)   |  |
|                   | At a time of rapid change and evolving demands, the<br>Australian Public Sector faces the imperative to build and<br>enhance capabilities within its workforce. With a goal for<br>alignment with organisational goals and future needs learn<br>about sector strategies for strategic workforce planning and<br>talent management and explore successful initiatives and<br>programs aimed at building critical skills and competencies.   |  |
| 2:20-3:10pm       | (Session 4)   |  |
|                   | Intentional Management: Creating Flexible and<br>Inclusive Workplaces   |  |
|                   | (Speaker/s to be announced)   |  |
|                   | Fostering flexibility, inclusivity and psychological safety<br>is vital for the Australian Public Sector to thrive. Join<br>this discussion where we explore research findings and<br>strategies for implementing flexible work arrangements that<br>accommodate diverse employee needs while maintaining<br>operational effectiveness and productivity within public<br>sector organisations.  |  |
| 3:10-3:40pm       | Afternoon Tea   |  |
| 3:40-4:30pm       | (Session 5)   |  |
|                   | Integrity and Leadership in the Australian<br>Public Sector   |  |
|                   | <b>David Locke</b> / Chief Ombudsman and Chief Executive Officer,<br>Australian Financial Complaints Authority (AFCA)   |  |
|                   | (Additional speakers to be announced)   |  |
|                   | Integrity is the cornerstone of effective leadership. Join<br>a panel of senior public sector leaders as we explore<br>the multifaceted concept of integrity and its significance<br>in shaping ethical decision-making, fostering trust, and<br>maintaining public confidence in government institutions.<br>We will examine ethical leadership principles and values<br>that guide decision-making and behaviour in the public<br>sector, including accountability, transparency, fairness, and<br>appreciation of diversity within public sector workforces. |  |
| Conclusion of Day | / 3: Thursday 22 <sup>nd</sup> August Program   |  |