

## MEDIA RELEASE

October 24

### Future technology will replace less than 10 per cent of jobs, say HR managers: survey

Nearly two-thirds of HR managers (59 per cent) surveyed in a national study believe fewer than 10 per cent of jobs in their organisation will be replaced by future advances in technology, according to a survey of 1128 members of the Australian HR Institute.

To a more general question about the wider workforce, 51 per cent of the sample group said they do not expect machines and/or artificial intelligence to replace many jobs in the future.

A much higher proportion of the sample (78 per cent) expect that when technology does replace jobs, the replaced job will be redesigned so that the machine operates with an augmented human presence.

Asked about the wider economy and workplaces, nearly half (43 per cent) expect the gig economy will have a negative impact on workplace performance, customer service, culture and ethical behaviour. Another 23 per cent are unsure whether that will be an outcome of the gig economy.

Other findings of the survey on *Future of Work: HR Hopes and Fears*, include the following:

- 96 per cent see emerging technologies as an opportunity, not a threat
- 79 per cent believe emerging technologies will improve processes and productivity
- 34 per cent believe robotics and AI will create more jobs than they will replace (45 per cent are unsure)
- 69 per cent believe that, even if more jobs are created than lost, there will be a significant lag in the redeployment of displaced workers

The survey questionnaire was circulated to members of the AHRI during July and August of 2017, and was sponsored by the recruitment, engagement and talent acquisition company, Future People.

Read the full report of the findings here:

<https://drive.google.com/file/d/0BwMF16OKvMZOaVpDVmZRY01BNGM/view?usp=sharing>

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